

GAELSONG



Dear Customer,
Thank you for your order with Gaelsong!

We want you to be happy with your purchase.
If you are not satisfied with your order for any reason, you may return it within 90 days for an exchange or refund of the merchandise price.

Name	
Order Number	

PRODUCT/ITEM NUMBER	QTY	RETURN CODE	REFUND OR EXCHANGE	EXCHANGE FOR SIZE/COLOR

Return codes:

- A - Exchange for a different size/color
- B - Damaged during shipment
- C - Defective
- D - Wrong item
- E - Poor quality

- F - Arrived too late
- G - Not as advertised
- H - Duplicate shipment
- I - Did not like
- J - Does not fit

Comments / Other return reason:

Send returns to:
GaelSong Returns Processing
1 Grove Street
Mount Vernon, NY 10550

Shipping charges are not refundable. Personalized items, food products, and opened shrink-wrapped items (such as CDs and tarot decks) are not returnable. Any returned item that is not in saleable condition or requires cleaning may be subject (at GaelSong's sole discretion) to a re-stocking fee. When you return an item, please be sure it is in new condition, please include a copy of your original invoice and this form filled out in its entirety.

Damage claims must be made within 7 days. If you receive a damaged item, please save all packaging materials, including the shipping box, and email Customer Service at customerservice@gaelsong.com for further instructions.

For **Customer Service** please call us at 800-207-4256
or email us at customerservice@gaelsong.com.

